pestnode

Implementation guide

For pest-control companies: from your account to the first visit, its report and its cost.

Who this is for: the administrator of a pest-control company starting with Pestnode.

How long it takes: the basics (steps 1–9) usually take 1–2 hours. Sensors and the client portal can come later.

How to read it: the steps follow each other. On the app's dashboard, the **First steps** card ticks off what you have already done.

Version: October 2026 · app.pestnode.com

1 Create your company account

1. Go to **app.pestnode.com** and choose **Register your company**.
2. Confirm your e-mail address with the link we send. The link works for 7 days.
3. The Pestnode team confirms every new company. You get an e-mail when the account is active.
4. At the first sign-in, answer 3 short questions. They pick the modules: **Sensors and alerts**, **Audit folder**, **Client portal**. Change them later in **Settings** → **Modules**.

2 Company details and the report template

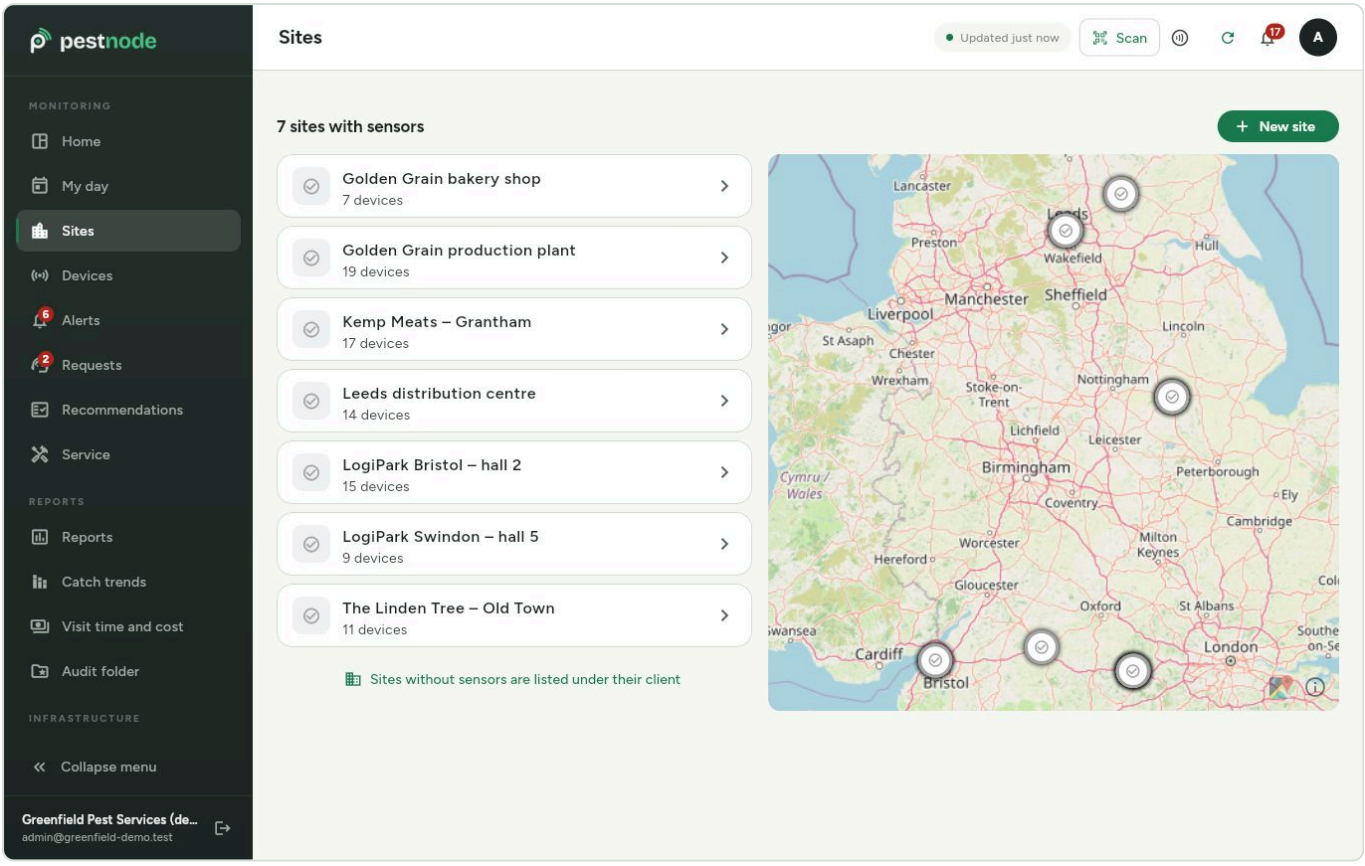
1. **First steps** → **Company details:** your company certificate or qualification number (e.g. CEPA), optional. It is printed on every visit report.
2. **Settings** → **Reports** → **Report template:** British (UK), Polish or American (California DPR).
3. A new template applies to new reports. A report already issued never changes.

3 Checklists

1. **First steps** → **Checklists** (or **My day** → **Install**).
2. Three checklists are installed: **Start of day**, **Survey before installation**, **Walkthrough with the client**.
3. Without the **Start of day** checklist no technician can set off for a visit. Edit the wording later in the settings.

4 Clients and sites

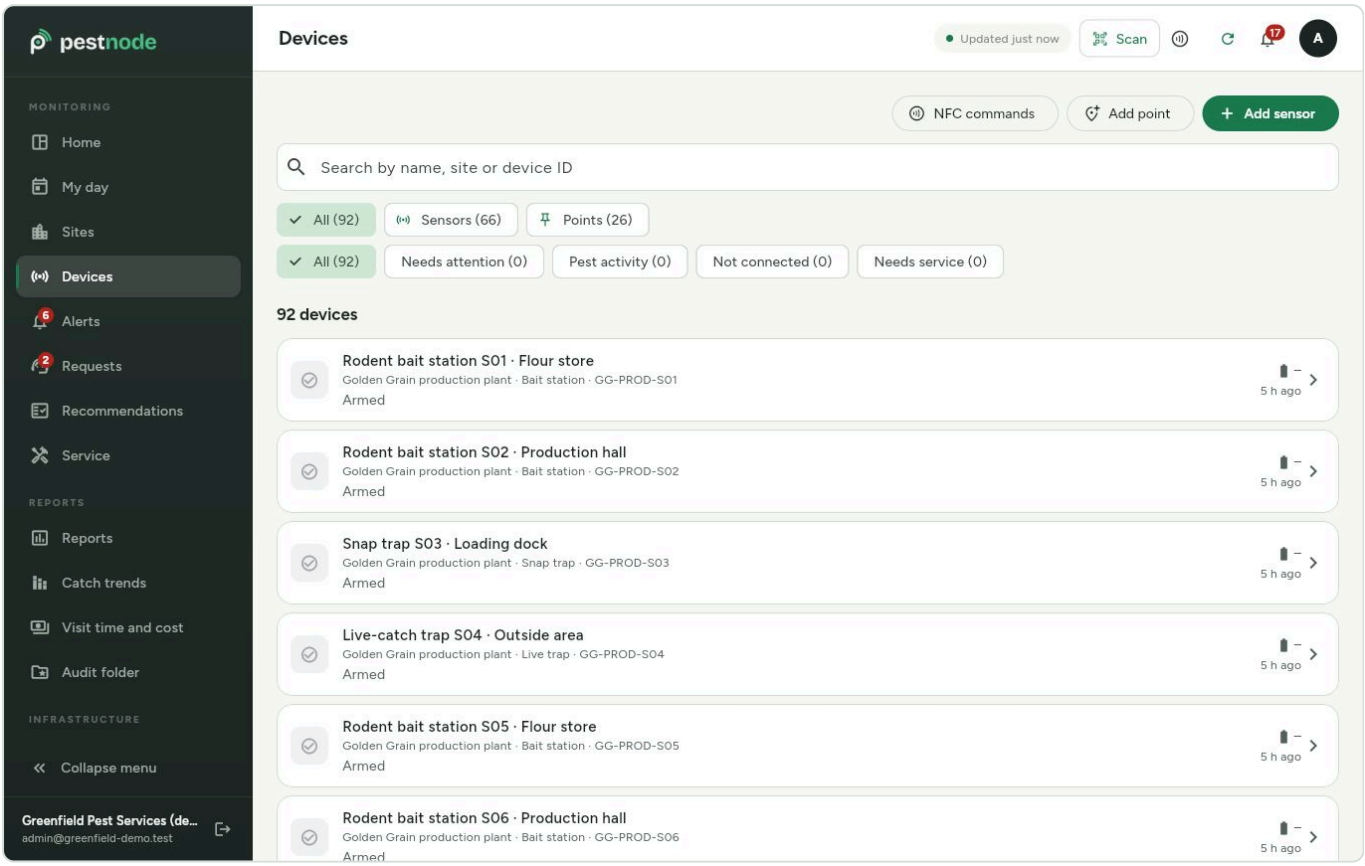
1. **Clients** → **New client:** the company you work for.
2. In the client, **New site:** name, address and zones (**Add zone**, e.g. warehouse, loading bay, outside).
3. The site address goes on the report. A site with a location appears on the technician's route map.



Sites with their clients and the state of their points

5 Control points and QR labels

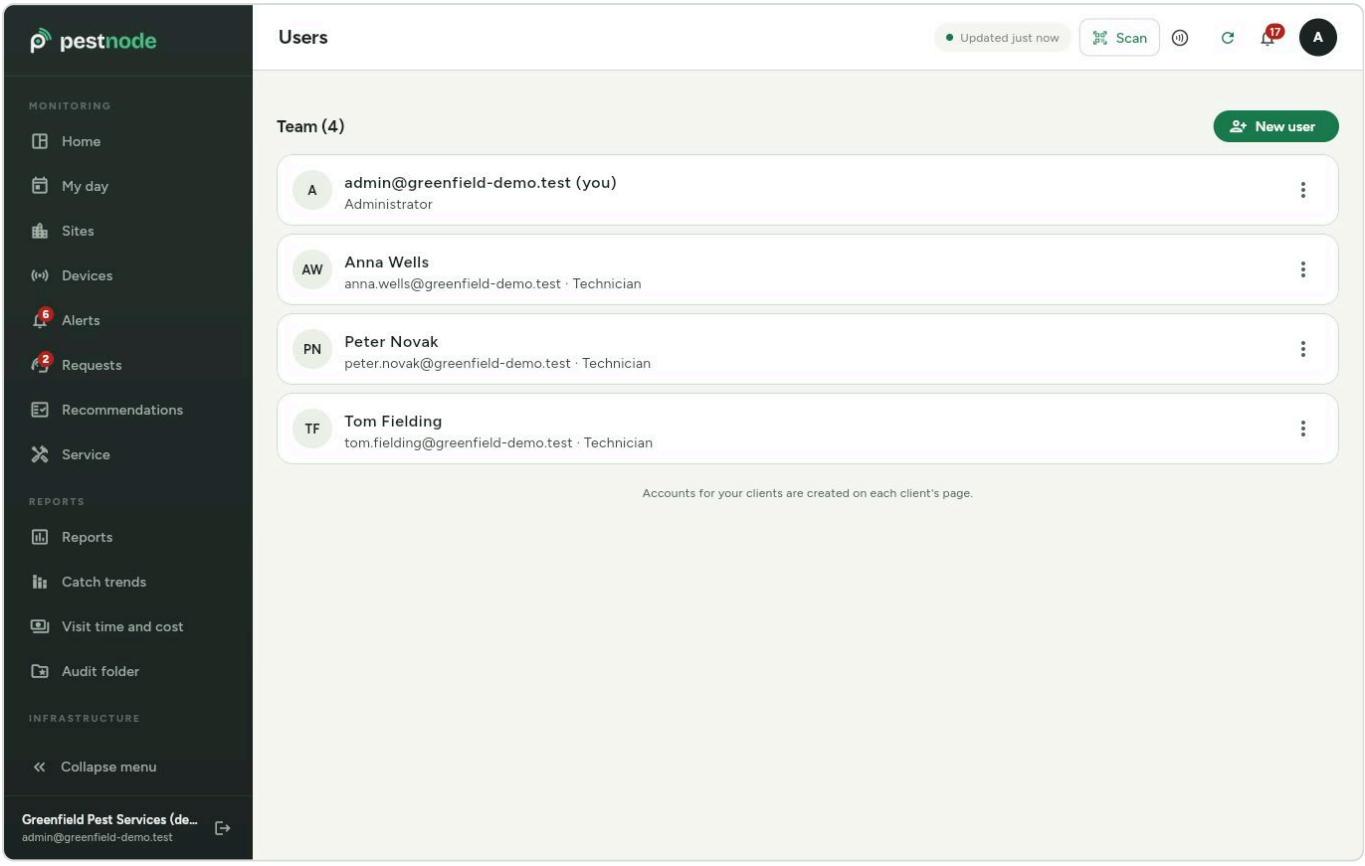
1. **Settings** → **QR labels** → **Generate sheet**, then print the label sheet.
2. Stick a code on each bait station, glue board or insect light. On site, scan it (**Scan**) and place the point at the site and zone.
3. You can also add a point by hand: **Devices** → **Add point**.
4. The code on a label leads to `pestnode.com/q/…`. Anyone outside your company who scans it sees only the sign-in screen – no data.



Devices and control points

6 Your team

1. **Users** → **New user:** e-mail and role (technician or administrator).
2. They get an invitation by e-mail and set their own password (at least 10 characters).
3. A session ends after 7 days without use; signing in again is all it takes.



The company's users

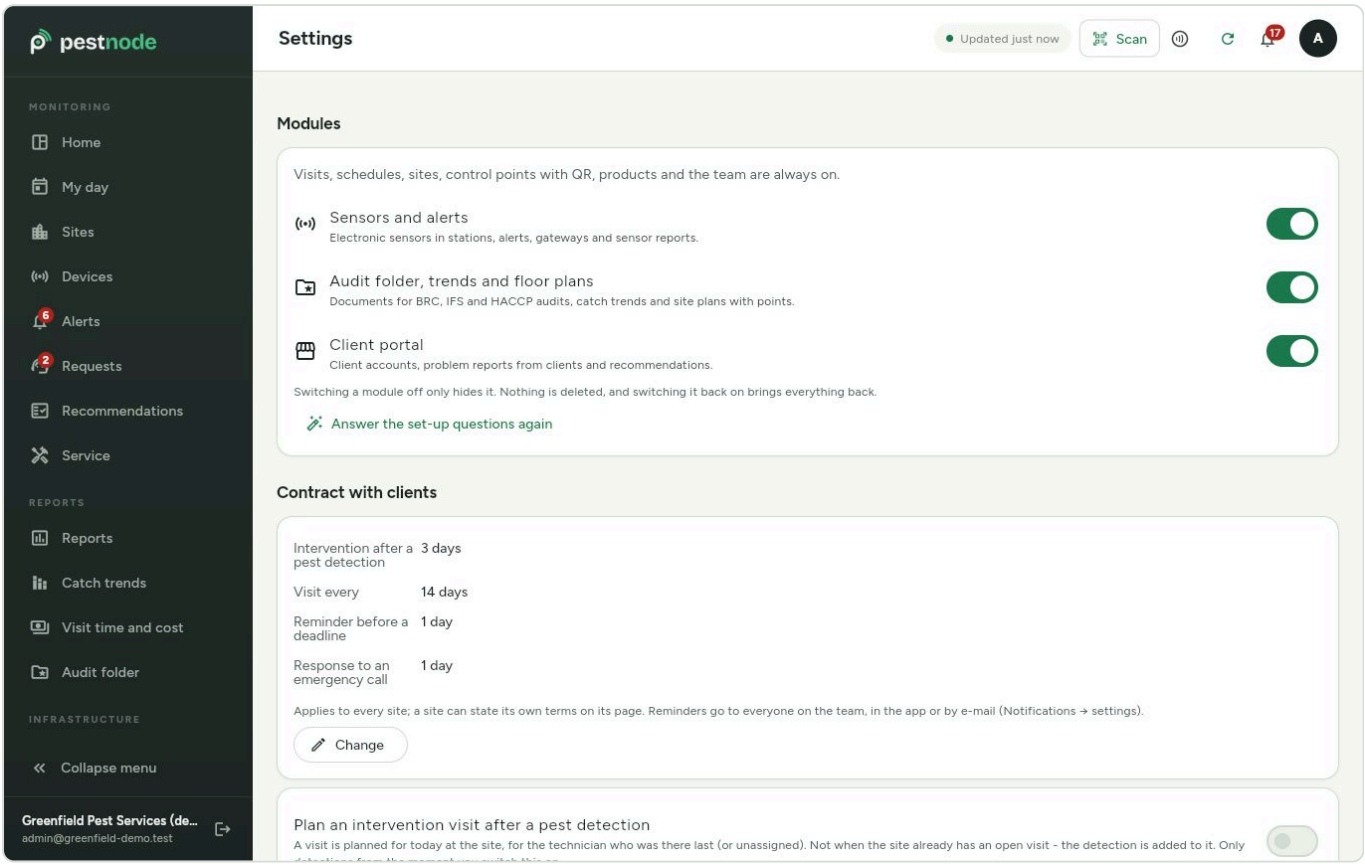
7 The app on technicians' phones

1. **Android:** on the phone open `pestnode.com/android/pestnode.apk`, download it and allow installing from that source. Sign in with the technician's account.
2. **iPhone:** in Safari open `app.pestnode.com` → **Share** → **Add to Home Screen**. NFC (starting sensors) does not work on an iPhone.
3. Allow the app: **camera** (QR codes and photos), **NFC** (sensors), **location** (start and end of a visit – optional).
4. The day's plan is kept on the phone. Without signal the technician carries on; changes are sent when the network is back.

> This step ticks itself when a technician starts a visit for the first time.

8 Contract terms and reminders

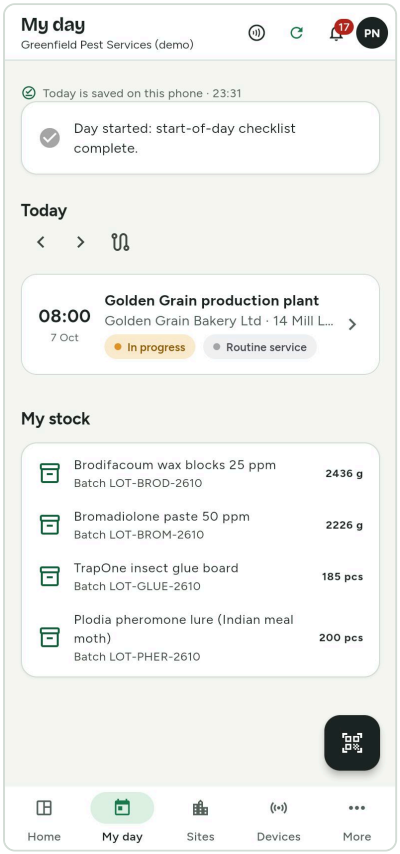
1. **Settings → Contract with clients → Change:** response time after a pest is detected, visit frequency, reminder before the due date, response to an emergency request.
2. These are the company's defaults. A site can have its own terms on its page.
3. Reminders reach the team in the app or by e-mail (**Notifications → settings**).

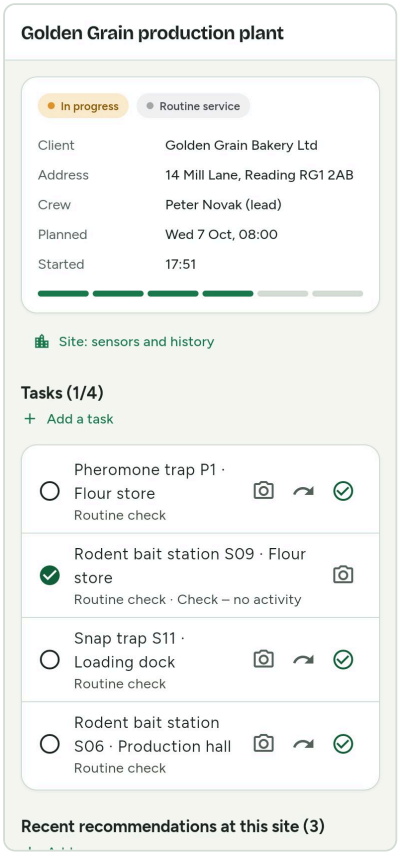


Settings: modules and contract terms

9 The first visit

1. **My day → Plan a visit:** site, date and time, technician or crew.
2. The technician on the phone: **Start of day** checklist → **Set off** → **I am on site** → **Start work**.
3. Tasks go point by point: inspection, photos, products used. A point can also be scanned from its label.
4. **Go to signatures** → the client and the technician sign → **Close the visit**.
5. The PDF report is made automatically. The client can receive it by e-mail (**Settings → Requests from clients**).

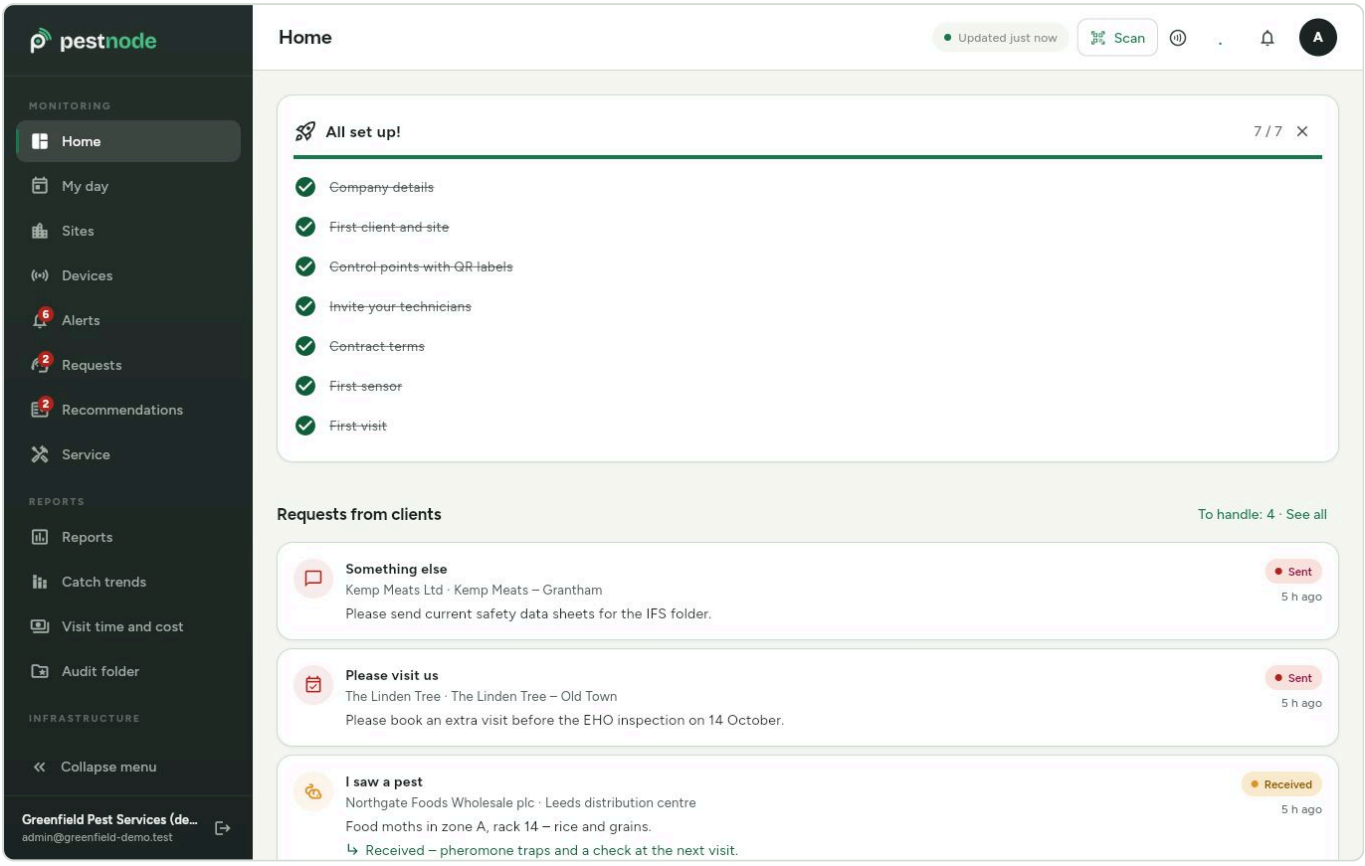




The technician's phone: the day's plan and a visit with its tasks

10 The office board

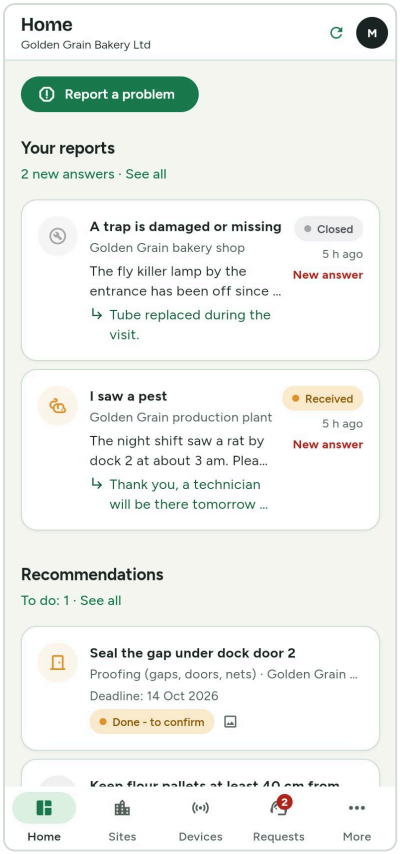
1. **Home → Office:** for each technician, the visits overdue, planned today and under way.
2. The dashboard also shows clients' requests and recommendations past their deadline.



The administrator's dashboard

11 Client portal (module)

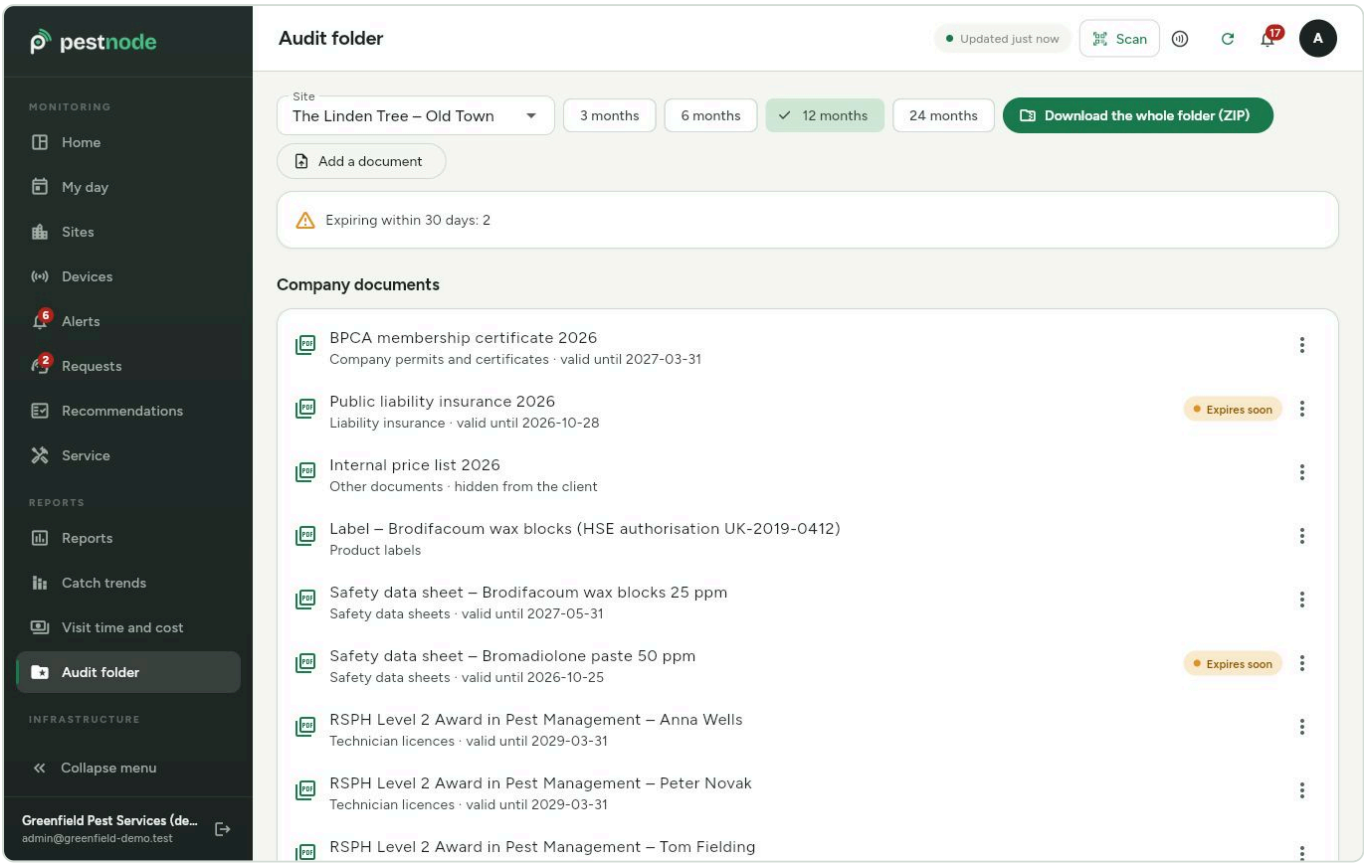
1. In the client, **Client accounts:** invite the site manager or an auditor.
2. The client sees their sites, reports and recommendations, and can report a problem (e.g. a pest they saw).



The client portal on a phone

12 Audit folder (module)

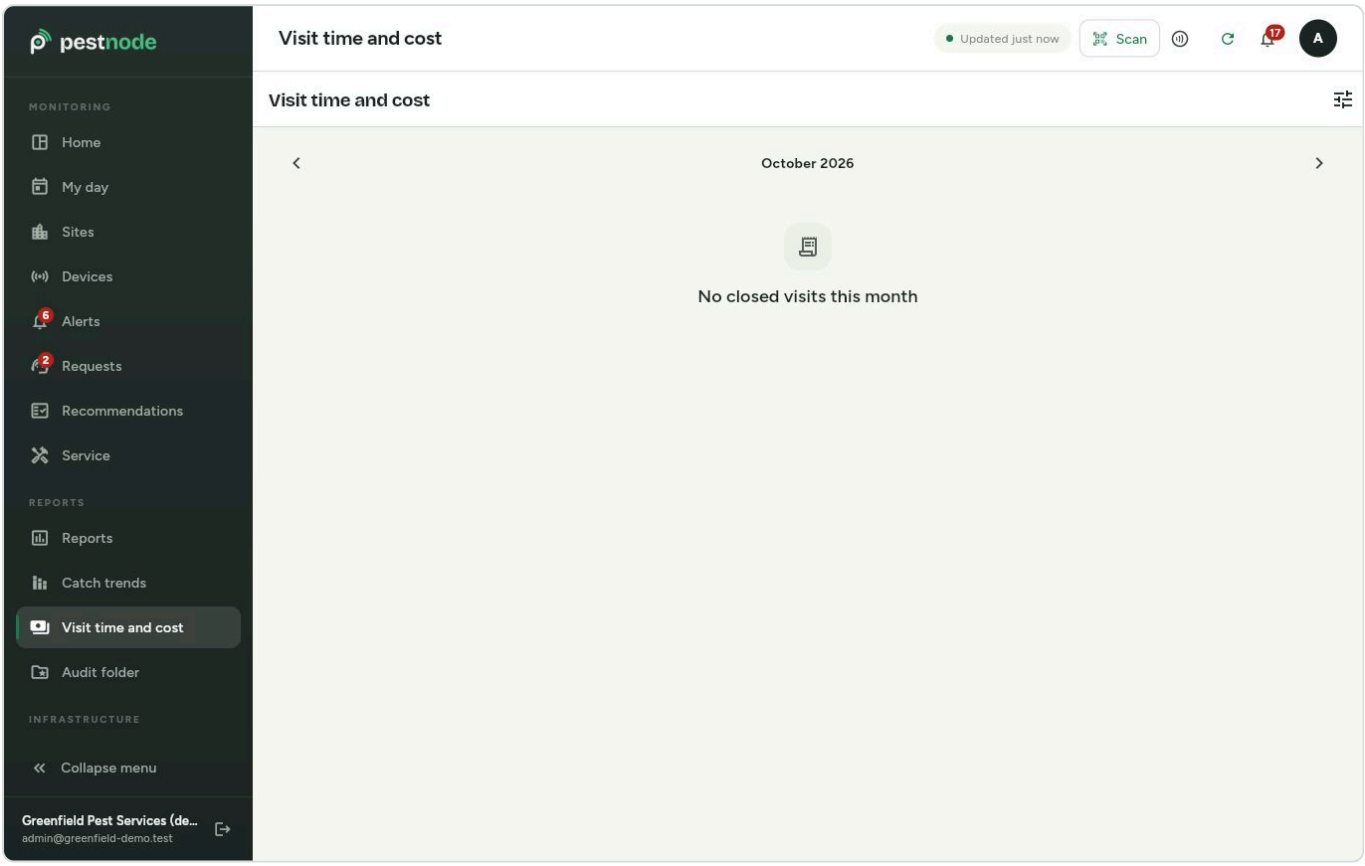
1. **Reports → Audit folder:** the documents a BRC, IFS or HACCP audit asks for, per site, in one place, with an export.
2. Next to it, **Catch trends** charts pest activity over time.



A site's audit folder

13 Visit time and cost

1. **Reports → Visit time and cost → Rates and prices:** each person's hourly rate, a rate per kilometre, product prices (per the unit you record use in, e.g. kg).
2. Visit cost = time × the crew's rates + kilometres × the rate + products used.
3. Kilometres come from positions (straight line × 1.3). The technician or the office can correct them on the visit page.
4. Only administrators see it. It is an estimate for pricing your services, not working-time records.



The month's visit costs, with totals per client

14 Route and technicians' position (optional)

1. **My day → route icon:** the day's visits in order, on a map, with a **Navigate** button (Google Maps).
2. By default a position is recorded only when a visit starts and ends, if the phone allows it.
3. Live sharing: **Settings → Technicians' position**. Switch it on only after informing your employees in writing of the purpose, scope and how long positions are kept, as your local law requires (in Poland: Labour Code art. 22^3; in the UK: UK GDPR).
4. Each technician then turns on **Share my position with the office** on the route screen: every 5 minutes, only while the app is open. Positions are kept 30 days.

15 Sensors (module)

1. Sensors and gateways come from Pestnode. Assign a gateway in **Infrastructure** → **Gateways**.
2. Start a sensor with an Android phone over NFC: **Devices** → **Add sensor**, hold the phone to the sensor, place it at a site.
3. Pest activity, a low battery and lost connection go to **Alerts** and notifications.

Rollout checklist

- [ ] Company account confirmed
- [ ] Company details and report template
- [ ] Checklists installed
- [ ] First client and site with zones
- [ ] QR labels printed and stuck
- [ ] Technicians invited
- [ ] The app on their phones
- [ ] Contract terms set
- [ ] First visit closed, report with the client
- [ ] Rates and prices (visit cost)

Help: info@pestnode.com · We answer on working days.